

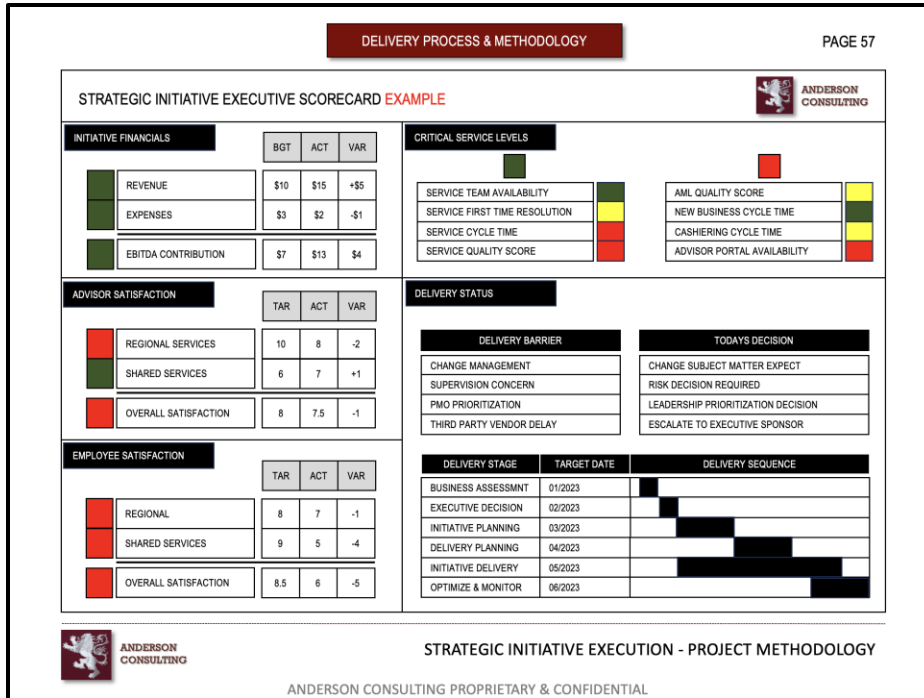


CHART THEORETICAL TAKEAWAYS

PROCESS MEASUREMENT TOOLKIT MONITORS ONGOING OPERATING PERFORMANCE

MEASUREMENT DASHBOARDS UTILIZED IN CONTINUOUS PROCESS IMPROVEMENT

CONTINUOUS PROCESS IMPROVEMENT DRIVES OPERATING SCALE & PERFORMANCE

ANDERSON CONSULTING COMMENTARY

THE FOREMENTIONED SCORECARD AND DASHBOARD CONTENT DESIGN ARE OPTIONAL. THE CRITICAL POINT IS TO MAKE SURE THE CONTENT AND LEVEL OF DETAIL IS APPROPRIATE FOR THE AUDIENCE OR THESE TOOLS WILL NOT BE LEVERAGED

DESIGN THE CONTENT TO FOCUS ON ACTIONABLE REQUEST TO MOVE THE DELIVERY BALL FORWARD. THE PARTIAL INTENT IS TO DRIVE DECISION MAKING, ELIMINATE BARRIERS AND PRESS ACTION

ENABLE WORKFLOW SOFTWARE IN SUPPORT OF THE PROCESS MANAGEMENT DELIVERABLES, SCORECARDS AND DASHBOARD CAPABILITIES. THE WORKFLOW SOFTWARE IS FOUNDATION TO MONITORING PROCESS PERFORMANCE

LEVERAGE PROCESS WORKFLOW SOFTWARE TO AUTOMATE INITIATIVE, WORKSTREAM AND PROJECT LEVEL SCORECARDS AND DASHBOARD. INTEGRATE THESE AUTOMATED TOOLS INTO EXECUTIVE AND OPERATING COMMITTEE INITIATIVE UPDATES



**ANDERSON
CONSULTING**